



## JOIN OUR TEAM !

JOB ROLE:	Weekend Party Host & Customer Service Team Member
LOCATION:	Ellesmere Port
APPLICATION CLOSING DATE:	1/08/2025

### THE ROLE

We love growing our team and are excited to announce that we have a current job vacancy.

We're looking for a Weekend Party Host and Customer Service Team Member.

The role involves:

- ▲ Hosting the best parties – introducing children to bouldering in a safe way and liaising with parents and customers.
- ▲ Going the extra mile to make our customers smile.
- ▲ Helping our guests to get the most out of their time on the wall.
- ▲ Checking customers in, ensuring correct completion of paperwork.
- ▲ Making delicious coffee.
- ▲ Ensuring the centre is kept clean and tidy.

At Climbing Hut, we take pride in delivering outstanding customer service – so much so that our team has been nominated for TripAdvisor's Welcome Accolade for exceptional hospitality! To maintain this reputation, we're looking for new team members who bring the same energy, friendliness, and enthusiasm to every customer interaction.

## HOW TO APPLY

Our mission is to inspire a healthier lifestyle and the next generation of climbers in a safe and sustainable way and we are looking for team members to help do this.

We're looking for friendly, inclusive, positive, collaborative, communicative, and respectful human beings, so if that's you, please send your CV to [ami@climbinghut.com](mailto:ami@climbinghut.com).

- ▲ Include 'Job Application' in the subject
- ▲ Attach a covering letter detailing the position, how many hours you would like to work and what hourly rate you are looking for.
- ▲ Please tell us your availability, previous experience and any other details you'd like to share (references etc.)

## DESIRABLE BUT NON-ESSENTIAL QUALITIES

- ▲ Experience in Customer Service
- ▲ Experience with children in groups/events/activities
- ▲ Interest in fitness and/or climbing

We particularly encourage applications from women, disabled people and people from ethnic minorities, as these groups are underrepresented throughout the climbing industry.

\*Any job offer will be given on the condition of satisfactory references, acceptable DBS check, confirmation of qualifications (if required) and proof of eligibility to work in the UK.

## EMPLOYEE BENEFITS

- ▲ Free Climbing
- ▲ Discount on food and drink
- ▲ Discount on climbing equipment
- ▲ Access to Employee Assistance Programme