

Accessibility Guide for Climbing Hut Ellesmere Port

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Welcome

- Our visitor attraction is just off junction 7 of the M53.
- We are accessible for wheelchair users and can cater for anyone with other specific access requirements.
- Please get in touch if you require any further information about specific access or need advice on planning your visit.

Level Access

There is level access from the main entrance to:

- Boulder Kitchen cafe
- The Boulder Zoo
- The Boulder Play
- Main climbing area
- Gym equipment
- Unisex Accessible Toilet
- The Shop

Hearing

- We have a portable hearing loop located at the front desk.

Visual

- The café menu is available in large print.



CLIMBING HUT

Location

Unit 1 Olympic Park
Poole Hall Road
Ellesmere Port
Cheshire
CH661ST

Travel by public transport

Bus

- Take the number 2 bus to Thornleigh Drive, Overpool.
- 20 min walk - 1 mile - along Overpool/Rivacre road, onto Netherpool road, right on Poole Hall Road and we're at Unit 1 Olympic Park.

Train

- Nearest stop is 'Overpool' on the Liverpool to Ellesmere Port line.
- 20 min walk - 1 mile - along Overpool and Rivacre road, right onto Poole Hall Road. Unit 1 Olympic Park.

Travel by taxi

- You can get a taxi with Terrific Taxis 0151 374 2728. The taxi company has a wheelchair accessible vehicle.

Parking

- There is a large car park on site with accessible parking spaces close to the front entrance.
- There is a cycle rack on site.
- There are two EV Charging points available in the car park.

Arrival

Path to main entrance

- From the car park to the main entrance, there is level access.
- The path is 990mm wide, or more.
- The path is sloped.

Main entrance

- The main entrance has level access.
- The door is 840mm wide.

Getting around inside

Ticket/ information desk

Ticketing area

- From the main entrance to the desk, there is level access.
- The desk has a low section.
- We have a complimentary ticket policy for personal assistants.

Unisex Accessible Toilet

- There is an accessible public toilet.
- From the main entrance to the public toilet, there is level access. The toilet door is 800mm wide.
- There is 780mm in front of the toilet. The toilet seat is 480mm high.
- There are horizontal grab rails located to the left of the toilet. There are baby changing facilities within this toilet.

The Shop

- From the main entrance to the shop, there is level access.
- The route through the shop is 800mm wide, or more.

Boulder Kitchen

- To get to a table, there are no steps.
- The menu is offered in large print.
- The route through the dining area is 800mm wide, or more.
- We cater for sugar free (diabetic), vegetarian and gluten free (celiac) specific diets.
- With advanced notice, all dietary requirements can be catered for. We also provide soya and oat milk for coffee, tea and hot chocolate.

Customer care support

Accessibility equipment

- We have a portable hearing loop located at the front desk.
- We welcome assistance dogs and can provide water bowls for them. Please ask staff for assistance.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.